

FLYING RETURNS AWARD REQUEST FORM

To avail a flight award against your Flying Returns FR Points on Air India, complete this award request form and submit at our Air India booking office along with mandatory documents listed below.

Member Details:

Membership Number..... Title..... Name.....
 Date of birth..... (dd /mm /yy) Telephone Number.....
 Country Code Area Code Telephone Number
 Mobile Number..... Email Id.....

Reservation Details:

Flight Award may be redeemed against FR Points as follows

Passenger 1: Title Name.....

Passenger 2: Title Name.....

Origin	Destination	Flight No.	Date of Travel

Member's Signature..... Date.....

- Kindly present the following mandatory documents at the time of redemption.
 - Award Request form duly filled and signed
 - Copy of membership card
 - One Photo ID proof
 - If you are sending a representative to collect the ticket on your behalf then, along with above documents one authorization letter signed by you and Photo ID proof of the representative.
- Award tickets will be booked on "X" Class for Economy, "I" Class for Executive and "O" Class for First on Air India.
- No Flying Returns FR Points will be accrued on Award tickets.
- Upgrade not permissible on Award ticket using FR Points.
- Pooling of FR Points permitted with spouse.
- No upgrade permissible from Economy to First i.e. double upgrades.
- Pooling of FR Points permitted with spouse.
- The member making the request should hold "Active" status to redeem the FR Points.
- Business process for Cancellation and No Show is as per the current redemption procedure.
- Full FR Points will be charged for Child Award ticket.
- In case of flight cancellation, FR Points would be reinstated based on the Certificate issued by APM / RM without deduction of FR Points.
- In case of multiple sector journeys, debit of FR Points (during redemptions) would be the sum of FR Points of each sector.
- Upgrades are not permitted on flights operated under IX code and code-share flights of Air India.
- In case of voluntary cancellation - penalty would be applicable.
- Use of these awards must be made in accordance with conditions of carriage, procedures and terms and conditions detailed on www.flyingreturns.co.in